



Cuba Circulating Library

39 East Main Street, Cuba, New York 14727

Website: www.cubalibrary.org

Phone: (585) 968-1668

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Dear Cuba Library Patrons,

Help us improve! Please take a few minutes to complete this survey. Let us know what we do well and also share with us the areas in which we need to improve.

This survey is anonymous. You do not need to put your name on it.

Please respond to the questions that relate to you and/or the resources you use. Feel free to skip any questions that do not apply to you or that you just don't wish to answer. The information you and other patrons provide will be used to help us better meet your library needs. Please submit your survey by May 15, 2018. Simply drop off your survey at the Cuba Circulating Library, the labelled box in the school office or mail it to us at 39 E. Mail St., Cuba, NY 14727. Thank you for your time and input!!

1. Content with our customer service?

How helpful are our staff and volunteers?	Not very helpful					Very helpful
	1	2	3	4	5	
How knowledgeable about our materials and resources are our staff and volunteers?	Not very knowledgeable					Very knowledgeable
	1	2	3	4	5	
How polite are our staff and volunteers?	Not very polite					Very polite
	1	2	3	4	5	
How friendly are our staff and volunteers?	Not very friendly					Very friendly
	1	2	3	4	5	

What other comments do you have about our staff and volunteers?

2. Satisfied with our selections?

What do you like about our library's selection of materials (books, audio books, movies, music periodicals)?

What materials would you like to see more of? What genres, authors, styles?

3. Pleased with our programs?

In the past 6 months, have you or your family attended any programs? Yes or No

If yes, what were some of your favorite programs?

What type of ADULT programs would you like to see more of?

What days and times are most convenient for adult programs? (Circle all that apply)

Monday Tuesday Wednesday Thursday Friday Saturday
9:30-10:30am, 10:30-12:30pm, 1:00-3:00pm, 3:00-4:00pm, 4:00-5:00pm, 6:30-7:30pm, 7:00-8:00pm, Other ____ - ____

Where do you hear or learn about our programs?

(Totally optional) Why don't you come to the library's programs?

Other comments or suggestions about the adult programs or materials?

Over →

Continue with **Juvenile programs** -

If you have children, how old are they? OR if you're a student, how old are you?

What days and times are most convenient for Juvenile programs? (Circle all that apply)

Monday Tuesday Wednesday Thursday Friday Saturday
9:30- 10:30am, 10:30-12:30pm, 1:00-3:00pm, 3:00-4:00, 4:00-5:00pm, 6:30-7:30 pm, 7:00-8:00pm, Other ___-___

What type of programs would you like to see? (Circle all that apply)

Book Group Art Science Theater Storytime Lego/Duplo Club
Writing Club Technology Play Groups Other? _____

Would you be interested in programming over school breaks? Would you like this programming during the day or in the evening?

How do you hear or learn about Juvenile programming?

Other comments or suggestions about programs or the children's department?

4. Happy with our Hours of Operation?

To what extent do our current hours of operation meet your library need?

Not at all					Completely
1	2	3	4	5	

Approximately what time of the day do you most use the library? _____

What day of the week would be best for the library to be closed? (Other than Sunday)

(Circle One) Monday Tuesday Wednesday Thursday Friday Saturday

You matter to us!! We'd like to stay in better touch with you. What social media outlets should we use to reach you?

Please circle all of the resources you and your family use.

Adult	Young Adult	Juvenile	Easy	Other
Books	Books	Books	Books	Computers
Audio Books	Audio Books	Audio Books	Audio Books	Library Webpage
Movies	Movies	Movies	Movies	Downloadable materials
Music	Music	Music	Music	Newspapers
Periodicals	Periodicals	Periodicals	Periodicals	

What are your best thoughts about the Cuba Circulating Library?

What can we do better?

Thank you for your time!!!